

# FINTEL Critical Thinking

## CHAPTERS

- The Basic Thinking Process
- Conducting a Situation Assessment
- Problem Solving Processes
- Decision Making Techniques
- Enhancing Creativity in Problem Solving
- Action Planning



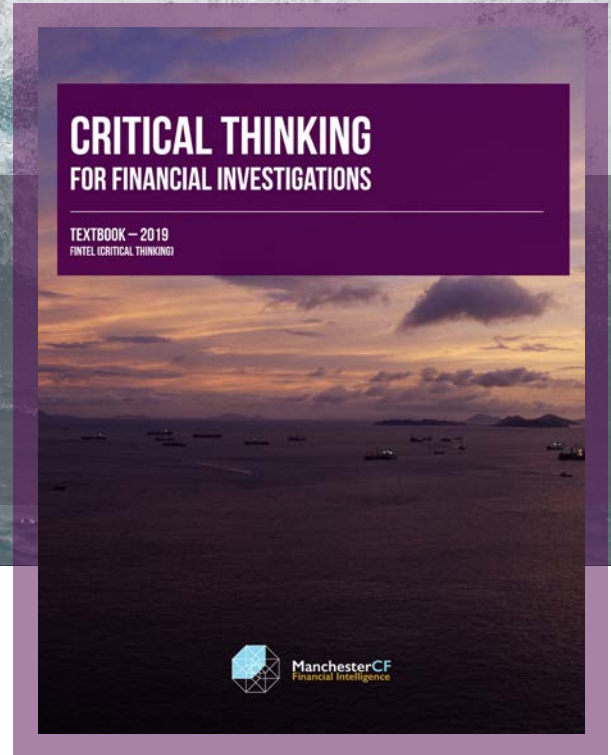
Digital textbook



Computer-based training



Examination



The FINTEL (Critical Thinking) training program from ManchesterCF has been developed for industry professionals to sharpen their thinking skills so that issues can be recognised early and resolved effectively.

The ability to think critically will often dictate the success or failure of a financial investigation. Mishandled case management or disorganised reporting can adversely affect the outcome of an investigation.

Compliance professionals who have the ability to think critically about the tasks at hand will deliver more precise results with higher levels of efficiency.

This course examines the basic thinking process and develops the skill set required to identify problems, understand

environmental factors, generate appropriate solutions and implement those solutions within the workplace.

Emphasis is placed on thinking critically and creatively while making decisions during an investigation. By applying the critical thinking process, financial crime compliance professionals can bring a higher level of focus and insightfulness to their important roles.

Course components include a digital textbook, computer-based training and an examination. The online training contains animated examples, learning activities and solvable problems.

Regulators are demanding increased attention to detail within a financial institution's AML/ATF training. ManchesterCF's solutions meet then exceed those expectations.



**ManchesterCF**  
Financial Intelligence

ManchesterCF provides financial intelligence training programs and advisory services to financial institutions, financial intelligence units and public-sector agencies worldwide.



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